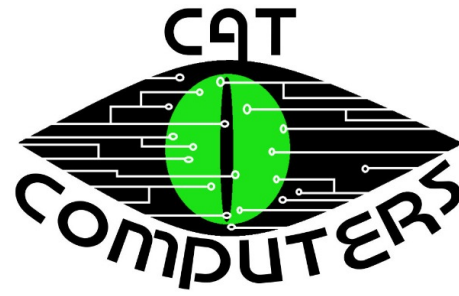View this email in your browser

CAT Computers

Managed IT Services | IT Security | Remote Support | Computer Repair

We are actively working with **local business owners** to help facilitate ***"Work from Home"*** plans for any business than can continue to operate in this capacity. If your business or anyone you know in the greater Saint Louis area would benefit from this (please forward this email or let them know).

We need to work together through these though times to keep our friends and families safe, and our local economy strong!

COVID-19 Service & Support

At CAT Computers we genuinely care about the health and safety of our customers, team members, and community.

Coronavirus (COVID-19) continues to be a growing concern around the world and remains an extremely fluid situation here at home and across the United States. First and foremost, our hearts go out to those who have been personally impacted by this virus, whether because of the illness itself or the disruption and complication to your daily lives. This isn't a situation anyone wants to be in.

At CAT Computers, we are taking this situation very seriously and closely monitoring recommendations from the Centers for Disease Control (CDC), the World Health Organization (WHO) and other public health agencies to keep you and our team members safe. The following changes are being made in order to better continue servicing our customers, and community in a safe and efficient manner:

- While **we will continue to service computers for in-lab repair, our hours will be limited so we do recommend calling in advance to schedule an appointment.** Previously we had extended hours matching the Bookhouse due to an arrangement where they would handle after-hours drop-off and pick-up, however their schedule and availability is currently being adjusted and is fluid.
- During the duration of this event, we will be **temporarily stopping "in-home" service** calls due to the risk of exposure to employees.
- **All systems brought in for repair will be wiped down and sanitized**. If you or anyone in your family is sick (please tell us in advance, and ask a non-sick family member to arrange bringing in your system for repair). We want to take every precaution to protect both our employees and customers.
- **If it's not hardware related, we strongly recommend REMOTE SUPPORT**. Our remote support is always available anywhere in the United States, and starts at only $25. A credit card is required for all remote support sessions.

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Call us at 314-646-1880 or Visit our website to book online anytime.